

NCM aims to be the leading supplier of components and assemblies for the combustion section of turbomachinery in Europe; through the supply of components for the hot part of turbines, we develop skills and knowledge while remaining focused on the culture of execution.

“Speed up”: this is the word that best represents our 2022-2025 Industrial Plan, to put company growth in the spotlight:

**Speed up to improve, Speed up to grow, Speed up to seize opportunities.**

In the Industrial Plan, Quality is the basis of our principles, our culture, and our strategies, it is the lifeblood from which the entire organization draws vital energy, guiding us in what we do and how we do it.

Our policy reflects our commitment to Customers, to meet their expectations, in compliance with Product Safety requirements, product conformity and delivery times.

Our Quality objectives are summarized as follows:

- adopting and promoting the culture of quality in every company department, so that all Human Resources are committed to continuously reviewing and improving both management and operational processes;
- defining objectives that tend towards excellence, guaranteeing an improvement in our production processes starting from the engineering and product development phase;
- stimulating skills development of our Human Resources and their sense of responsibility and awareness
- developing awareness for ethical behavior and guaranteeing the safety and conformity of products in compliance with applicable requirements.

NCM Top Management is focused on raising awareness to all Human Resources on Product Safety policies and Human Factors defined as the way people, processes, work environment, and organization interact in a system that considers people as a central element for:

- sustaining a culture of respect
- guaranteeing a confidential notification and reporting system
- integrating improvement and learning to reduce risks on outcomes.

NCM Top Management is constantly committed to providing: the strategic and operational guidelines and the resources necessary to achieve the established and shared objectives, through communication and the involvement of all Human Resources.

This commitment includes:

- monitoring and measuring performance indicators and objectives of the determined processes,
- periodic verification of this policy on the basis of the strategies and analysis of the risks, opportunities, strengths and weaknesses of the organization.

NCM quality policy is codified and implemented through the Quality Management System and the organization of our processes.